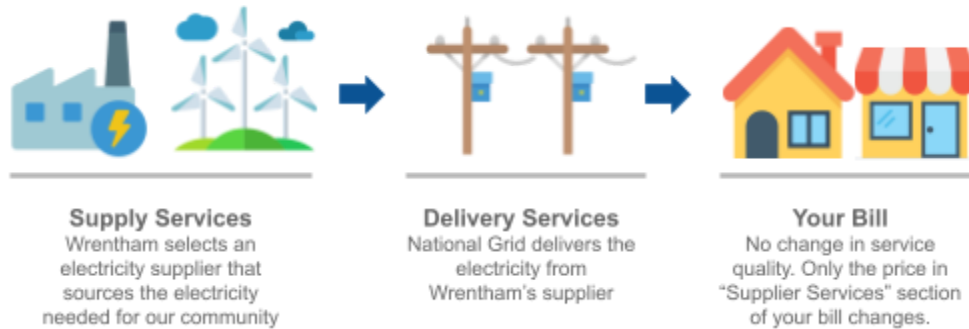




Wrentham Community Electricity

Frequently Asked Questions

- 1. What is Community Electricity?** Community Electricity, also known as municipal aggregation, is a program whereby a municipality creates a new default electricity supply available to all residents and businesses. It is authorized under State law, [M.G.L. c.164 \(§\) 134\(a\)](#).
- 2. Why is Wrentham pursuing this program?** Community Electricity will empower the municipality to offer new electricity options that meet the diverse needs of our residents and businesses. Although the program cannot guarantee financial savings, these types of programs may provide competitively priced and stable electricity costs, as well as cleaner electricity with more renewable energy.
- 3. Do many other communities offer this?** Yes. Community electricity programs have a long track record in Massachusetts, and over 170 cities and towns have active community electricity programs. This includes nearby Plainville and Millis active since 2019, and Medfield which is launching in June 2024. Brookline and Boston have active programs, and Whitman is in the process of developing a program.
- 4. Will Wrentham replace the utility, National Grid?** No. Our utility, National Grid, will continue to own and manage all of our Delivery Services: distribution poles and wires, emergency services and billing. National Grid will continue to respond to outages and provide customer services. National Grid will deliver the power supply that Wrentham offers via the community electricity program.



- 5. Will I get a second bill?** No. National Grid will still send you only one electricity bill. On that bill, only the Supplier Services section will change, to reflect the price for electricity from Wrentham's program.
- 6. Does the program affect service from National Grid or their profit?** No. National Grid cannot change the quality of their Delivery Service based on your choice of electricity supplier. National Grid's profit comes from the Delivery Services they provide, and this program only affects the Supplier Service portion of the bill.
- 7. Does the program affect low-income electricity discounts or budget billing?** No. Utility programs for electric assistance and budget billing are not affected by community electricity.
- 8. Does the program affect net metering or other solar benefits?** No. Benefits and compensation for solar programs, including net metering, are not affected by community electricity.

9. **Is the program structured as opt-out?** Yes. The state law that enables Community Electricity (M.G.L. c. 164 section 134) sets up the program as an opt-out, and this provides the buying power and load certainty to attract bids from qualified electricity suppliers.
10. **Who does the opt-out apply to?** Anyone using National Grid Basic Service electricity supply will be eligible for automatic enrollment. This applies to most residential customers. You can check the "Supplier Services" section of your bill to see if you are currently on Basic Service.

Supply Services		
SUPPLIER: National Grid		
Basic Service Fixed	0.13113 x 240 kWh	32.65
Total Supply Services		\$ 32.65

11. **How does the opt-out work?** At least 30 days before the program launches, all eligible customers will receive a letter notifying them that they are eligible for automatic enrollment in the upcoming program. The letter will explain the program, the pricing and provide instructions for you how to opt-out and not participate (including via postage-paid mailer, phone or online form).
12. **What if I've already chosen my own non-utility electricity supplier?** Anyone that has already chosen their own electricity supplier will not be eligible for automatic enrollment in the program. Such customers may choose to join the program if they wish.
13. **Do I have to participate?** No. The choice to participate will be voluntary: any resident or business may choose to opt-out (not participate) before the program starts and you can leave the program at any time, without penalty. If you opt-out, you can stay with National Grid electricity supply or choose your own supplier from the marketplace.
14. **What steps have been taken so far?** In June 2023, the Town Meeting passed a resolution authorizing the Town Administrator to research and develop a Plan for a community electricity program.
15. **What comes next?** The Town released the Plan for Wrentham Community Electricity for a month of public review and comment as well as met for a separate review with the DOER (Department of Energy Resources). The Town will hold a public hearing at the conclusion of the 30-day period. If no substantive comments are received, the plan will be submitted to the State's Department of Public Utilities (DPU). After DPU approval, the program may launch. Launch could be early spring 2025.
16. **What supply products does the Town plan to offer?** In the Plan, "Wrentham Standard" will be the default electricity supply, an option with the minimum renewable energy required by the State with a goal of being the most cost-competitive (recognizing that savings cannot be guaranteed). The program will also have a 100% renewable electricity option called "Wrentham Plus". Specifically, it includes renewable energy from MA Class I RECs equal to 100% of the customer's electricity consumption in addition to meeting all renewable energy requirements. Dozens of active programs in the State use this same product mix.